



FLUIDRA

Medius makes invoice processing flow at Fluidra



Case study

Multinational pool company Fluidra selected Medius AP Automation to support the transformation of their invoice process from paper based, manual and resource heavy to streamlined, efficient and easy. The result: **80% of Fluidra's invoices are managed in a fully automated, touchless process.**

Fluidra Group Australia Pty Ltd, a multinational group listed on the Spanish Stock Exchange, is the global leader in the pool and wellness industry. Founded in 1969, Fluidra has long-standing experience in developing innovative products and services in the global residential and commercial pool market. Fluidra has a clear mission: to create the perfect pool and wellness experience responsibly.

Success story **summary**

- Fluidra, a global leader in the pool and wellness industry, sought an AP automation solution for their business during a merger.
- They required a secure, robust, cloud-based solution with seamless integration to their Infor M3 ERP.
- The fully managed packaged integration between Infor M3 and Medius was a key factor in the decision to choose Medius AP Automation as well as the benefits of being a cloud solution.
- Fluidra now has a fully automated system with visibility of invoices for auditing and accountability and 80 per cent touchless invoice processing rate.



The integration between Infor M3 and Medius was proven, so this was a big factor in our decision to choose Medius.

Katrina Ena, Accounts Payable Manager



The fact that Medius is fully cloud based was also a major benefit for us. There were minimal disruptions.

Mark Mlinac, Accounts Payable

A perfect AP automation match for Infor M3

Fluidra had several evaluation criteria to consider when selecting the best fit AP solution to match their needs. These included:

- Thorough and proven integration to the Infor M3 system.
- Strong automation capabilities for non-PO invoices and PO invoices.
- Good user experience for all users.
- Cloud based solution that can be accessed from any device, from anywhere.
- Ease of implementation and minimal disruptions for a business undergoing a merger.

“Team members can log in anywhere, even on their phone, to process their approvals. There are so many benefits to go onto a fully automated system, it is user friendly, and a huge improvement to the system we had prior. Cost was also a consideration and factored into the decision-making process. Feedback from the business has been very positive.” Katrina Ena, Accounts Payable Manager

infor M3

Seamless integration during a business merger

Medius AP Automation was implemented at the same time as a merger. Thanks to Medius standardized, easy implementation processes the team was able to handle the workload without having to take on additional team members.

“We took on a lot more workload during the merger. Without Medius, we would have had to seek more resource for the AP team. We would have struggled to do the work manually” Katrina Ena, Accounts Payable Manager



The implementation of Medius went really well. It was a seamless integration into Infor M3 and happened right away without any errors.

Mark Mlinac, Accounts Payable



The result: A fully streamlined AP process

With Medius AP Automation, Fluidra has achieved a streamlined accounts payable process. They have leveraged the best-practice workflows within Medius to adjust their internal processes and as a result achieved great efficiency gains. The removal of manual tasks has saved valuable time and resources. In addition, the benefits of everyone using a standard process have been important for auditing and reporting purposes.

Before Medius, all purchase order invoices were handled manually which meant a lot of manual work for the AP team. Invoices would have to be printed, then the team waited for the receiving documents and delivery dockets from the warehouse before manually matching the paperwork before processing. With Medius, Fluidra is now almost entirely paperless.

"Now the invoices go straight into the system and, provided there are no deviations, it does the 3-way match and goes straight through to Infor M3. We currently process 80 per cent of our invoices completely touchless," Mark Mlinac, Accounts Payable



The aim would be to improve the touchless ratio even further. However, for the volume we process, the results are already fantastic.

Katrina Ena, Accounts Payable Manager, Accounts Payable Manager

Master data quality was key to success

Due to the business merger, the implementation process involved working with merged master data with issues such as duplicate vendors and duplicate invoices. Medius was able to help in the data cleanse.

“When we merged the two ERP systems the master data was not perfect. There was a bit of extra work involved, such as fixing the duplicate vendors. Medius picked up on duplicate invoice numbers and duplicate suppliers through details such as the ABN numbers. Medius did the job and in the process, it helped to clean up our data,” says Mark Mlinac, Accounts Payable



About Medius

Managing AP and finance should be about strategy, not stress. You shouldn't have to sift through endless emails, PDFs or paper to get invoices confirmed, coded and paid, so you can (heaven forbid) go home. You shouldn't have to scramble to pay suppliers and keep them happy or cross your fingers no surprises land in your inbox that jeopardize the numbers you've presented to the boss and the board. You shouldn't have to worry about a fake invoice subjecting you to fraud. And you certainly shouldn't have to fret about finding a solution that is actually a solution - one that doesn't add expensive consultants and costs instead of speed and simplicity.

Let's replace all that worry and wondering with calm and confidence. Medius links all of AP together - from invoice capture and processing all the way through payment. With one look at a demo, you'll see how Medius takes you beyond basic automation and minor improvements to let Artificial Intelligence (AI) do most of the work for you, so you can get done, go home and rest easy. You'll know exactly what's paid, what's pending, and that your forecasts are spot on. And you won't have to worry about implementation and ongoing administration costs, because you'll start seeing the value immediately and the innovation won't stop. To learn more, visit medius.com.



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